

Jonathan Gosselin

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Objective

As an individual I desire to obtain employment in the customer service field. I believe my past experience of over seven years would be beneficial for a prospective employer as well as to prospective co-workers. Though much of my experience in a customer service field as well as in sales I have truly enjoyed working with customers, clients and potential customer/clients.

Work Experience

I started out as a laborer installing fence both commercially and residentially, as time went on and I became more educated with product and the business I was placed in a position of road sales where I completed estimates and met with potential customers. My last and final position with this company was in an office setting where I would take part in filing invoices, maintaining bills, over looking pay roll, fielding calls from potential and pre-existing customers.

Highland Fence Inc.

07/02/2001 - 04/13/2010

Contact Person: Thomas Gosselin (508)294-8948

Position: Laborer, Sales, Customer Service

Responsibilities: My responsibilities are summed up in my work experience portion. While at Highland Fence I wore many hats and was told I wore them well.

Accomplishments: Annual pay raises as well as multiple promotions within this family run business.

With this company I was introduced to internet sales of electronics as well as internet security. I fielded many calls from all over the country in regard to our products.

A.C.E.**04/01/2010 - 09/06/2010****Contact Person:** Al Carpentier (508)381-9252**Position:** Sales**Responsibilities:** My responsibilities Were to contact customers in regard to their purchases of various electronics. I was also responsible for fielding calls and maintaining a high level of customer service with potential customers as well as pre-existing customers.**Accomplishments:** I was named top salesperson on several occasions. I regularly earned substantial commission and bonuses for my hard work and effort.

Education

Bristol Community College

F.R.M.C.U Scholarship recipient**08/04/2008 - 11/24/2010****Education Establishment:** Bristol Community College**Education Degree:** Accounting - in progress**Average Grade:** 3.63**Details:** I am currently working toward my degree in Accounting. I have a strong desire to hold a career in a business field upon graduation. for the past two years I have attended Bristol Community College at night due to my need of employment and other life responsibilities.

Skills

Strong customer service skills. Strong sales skills.

Computer skills: Proficient in Microsoft Word, Excel, and Quickbooks. Typing speed = 46wpm. Excellent knowledge of internet and internet security.**Languages:** N/A

Additional Information

Honors: F.R.M.C.U Scholarship recipient 2009

Conferences or courses: Fall River Chamber of Commerce Business Expo 2009/2010

Interests

I am active in youth sports in both the North Park L.L. as well as the Newport County Youth Hockey Organization as I have a younger brother who plays in both respectively.